



Heritage Place Family Council
For Caregivers of Residents of Heritage Place



Pleasant Manor
Serving Seniors with Excellence,
Love and Dignity

Welcome to the Family Council of Heritage Place

What we do:

Mission Statement – Improve the quality of life and care for all residents by promoting an atmosphere of faith, sensitivity, caring and support among staff, friends and family members of the residents of Pleasant Manor – Heritage Place.

How we do it:

Goals –

- To inform and educate families
- To share ideas for the purpose of problem solving
- To maintain two-way communication between families, residents and the Home.
- To advocate on behalf of all residents and families
- To provide mutual support for family and friends of residents including those that are new to the home.

Who does it:

Membership – a relative or friend of a resident of Heritage Place- Pleasant Manor. Relatives and friends of a deceased resident are encouraged to continue their active membership.

When we do it:

Meetings – will be held quarterly in January, March, June, and September on the 4th Monday of the Month. We will meet in the Heritage Place Meeting Room. (Located in the basement of Heritage Place)

The formation of Family Councils in Long Term Care facilities is mandated by the Ontario Government to ensure that families have a say in the care of their loved ones. For more information, please check out these great resources:

<http://www.familycouncilmembers.net/>

<http://www.health.gov.on.ca/en/>

<http://www.residentscouncils.ca/>

How do I get involved?

To find out how you can get involved in your family council, please contact the Therapeutic Recreation Supervisor or the Chaplain at Heritage Place.